

## Representation and Agreement with Environmental Health

**From:** Ali, Nasreen <Nasreen.Ali@trafford.gov.uk>

**Sent:** 16 March 2023 19:07

**To:** Nick Banks [REDACTED]

**Cc:** Licensing <licensing@trafford.gov.uk>; Pollitt, Richard <Richard.Pollitt@trafford.gov.uk>

**Subject:** Rep from EH

Dear Mr Banks,

Thank you for your time today and earlier this week regarding the above application.

I have reviewed the application to determine whether your proposals will achieve the licensing objective of the prevention of public nuisance. I explained my concerns relating to the proposed external terrace, particularly, the area to the side of the site and any areas overlooked by residential premises in the vicinity. I informed you that at the planning application stage the applicants acoustic consultant advised that external patrons should only congregate at the front of the site, overlooking the bowling green and that there should not be any direct line of sight between habitable rooms and any external areas used by customers.

Having discussed this with you it is understood that you do not propose to use the external areas to the side of the premises and that the only external terrace area for customers will only be directly in front of the building, overlooking the bowling green, being shielded by the building itself. I informed my colleagues in Licensing of this change earlier this week and they will advise you further on what they need relating to the revised plan (*which should be the most up to date plan as per the approved planning permission, including the external terrace*) which excludes any areas other than those directly to the front of the site as explained above.

I will also need to see this plan to agree that it is acceptable.

Based upon acceptance of the plan and confirmation of the external terrace being to the front of the building only, I will be recommending that the following conditions are attached to the licence:

1. Noise from music and associated sources( including DJ's and amplified voices) must not be audible to such an extent that it constitutes a nuisance at any noise sensitive properties.
2. All external doors and windows shall be kept closed when regulated entertainment is being provided except in the event of an emergency or for ingress and egress to the premises.
3. There shall be placed at all exits from the premises in a place where they can be seen and easily read by the public, (or member and their guests) notices requiring customers to leave the premises and the area quietly. (Note, this may also include a reference to vehicles).
4. The applicant shall submit for approval a Noise Management Plan (NMP) for the premises including any external areas prior to the premises being used for the purpose

proposed. The NMP shall be implemented at all times that the premises are in use and would be subject to change in response to complaints received by the local authority. (The NMP would need to include the following : I. Organisational responsibility for noise control II. Hours of operation and scope of entertainment provision III. Imposed planning conditions controlling noise/disturbance IV. Physical and managerial noise control processes and procedures, including dealing with noisy or rowdy customer behaviour and suitably limiting the potential impact of entertainment. V. Measures to limit noise and disturbance from all site activities upon any noise sensitive premises in the vicinity of the site. VI. Details of arrangements for review of the NMP VII. Details of community liaison and complaints logging and investigation). The operator shall regulate the use of the premises in accordance with the approved NMP.

5. No amplified music / sound / speakers shall be permitted to any external part of the site.
6. The external terrace area shall only be used between the hours of 0900 and 2200 daily.
7. The external terrace area shall be restricted to 30 covers only.
8. The external terrace area shall only include the ground floor area to the front of the building, overlooking the bowling green and be within the area that is shielded by the application premises building. There shall be no direct line of sight between habitable rooms of noise sensitive premises and the external terrace area.

I'd appreciate it if you could submit the requested plan as soon as possible and confirm if you agree or otherwise with the above conditions by copying Licensing into your response.

Although you advised that you should be able to get a response to me at some point tomorrow morning, If I don't hear from you by 3pm tomorrow, I will be required to submit a formal representation as the end of consultation is 20/03/23 and I am on annual leave on that day. This will give you sufficient time to submit the plan if you are unable to do so by tomorrow whilst also providing further time to agree any outstanding issues, hopefully without the need to attend a hearing.

If you require any further information or need to discuss the matter, please let me know.

Kind regards

**Nasreen Ali**

**Environmental Health Officer**

**Pollution and Housing Team**

**Regulatory Services**

**Trafford Council,**

**Trafford Town Hall,**

**Talbot Road,**

**Stretford**

**M32 0YJ**



**From:** Nick Banks [REDACTED]  
**Sent:** 17 March 2023 08:37  
**To:** Ali, Nasreen <[Nasreen.Ali@trafford.gov.uk](mailto:Nasreen.Ali@trafford.gov.uk)>  
**Subject:** The Pavilion (197817) Cecil Road Hale

Good Morning Nasreen,

with respect to your email and conversation we had yesterday, i have asked the Pavilion Designers to forward a plan of The Pavilion east side showing the now physically planted flower bed which does look good, which as soon as I receive will forward to you which I hope is today before mid day. concerning your further points, I agree and will comply with these points.

Thank You

Nick Banks

**From:** Ali, Nasreen  
**Sent:** 17 March 2023 09:29  
**To:** 'Nick Banks' [REDACTED]  
**Cc:** Armstrong, Katie <[Katie.Armstrong@trafford.gov.uk](mailto:Katie.Armstrong@trafford.gov.uk)>  
**Subject:** RE: The Pavilion (197817) Cecil Road Hale

Hi Nick,

Thanks for your e-mail and comments. Just to advise that the plan should include the external terrace area to the front of the premises in the context of the whole building and specifically the extent of the external terrace area should be clearly identified/highlighted.

Kind regards

Nasreen

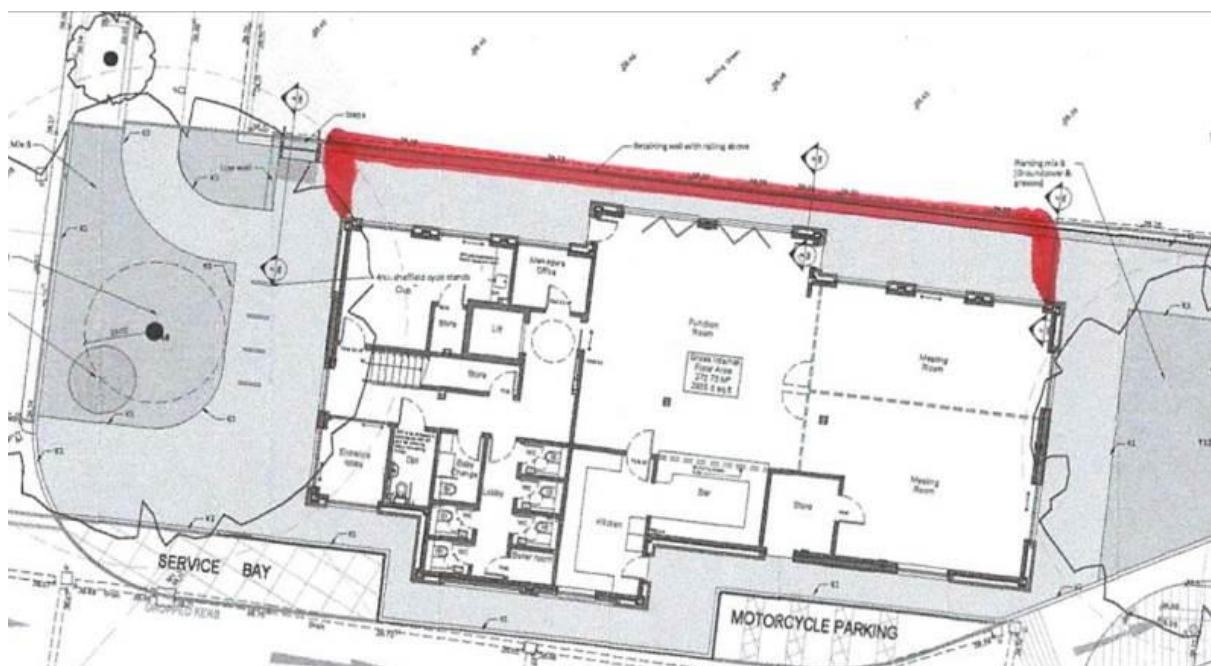
On Fri, Mar 17, 2023 at 4:55 PM Ali, Nasreen <[Nasreen.Ali@trafford.gov.uk](mailto:Nasreen.Ali@trafford.gov.uk)> wrote:

Dear Nick,

Thank you for submission of the plans and for confirmation that you accept the conditions proposed in my e-mail of yesterday. For completeness, the first plan submitted (which I have also attached in this e-mail) is acceptable on the proviso that it fulfils the requirements of condition 8 of my comments yesterday:

8. The external terrace area shall only include the ground floor area to the front of the building, overlooking the bowling green and be within the area that is shielded by the application premises building. There shall be no direct line of sight between habitable rooms of noise sensitive premises and the external terrace area.

I have provided a screenshot of the indicative area:



Please advise, by copying licensing/Katie into your response today, that you are agreeable to this (in addition to the previously agreed conditions) so that your licence can be processed and prevent the need for submission of a formal representation on the matter.

Kind regards

Nasreen

**From:** Nick Banks [REDACTED]

**Sent:** 17 March 2023 18:18

**To:** Ali, Nasreen <Nasreen.Ali@trafford.gov.uk>; Armstrong, Katie <Katie.Armstrong@trafford.gov.uk>

**Subject:** Re: NEW PREMISES LICENCE; The Pavilion, 25 Cecil Road, Hale, Altrincham, WA15 9NT (197817)

Good afternoon Nasreen and Katie

thankyou for your prompt reply.

Yes, I agree to Condition 8 in your latest email .

Thank you

Nick Banks